

BMS Warranty Agreement

This limited warranty applies to the following new BMS manufactured by SEPLOS, The warranty described in this document is provided to persons who purchase the product for their own use and put it into use for the first time (First Time Purchaser).

1. Warranty regulations

1.1 Warranty start date

The warranty period starts from the third month after the order transaction with SEPLOS occurs.

1.2 Warranty content

Guaranteed to be free from defects in material and workmanship for a period of one year from the date of warranty commencement, the details are as follows: One year of completely free quality warranty;

SEPLOS guarantees that the product will provide free warranty service within five years after the warranty period begins:

1.2.1 BMS, screen and other accessories and other parts are operating normally.

Five-year paid warranty;

During the five-year period, SEPLOS will provide free parts, and the buyer will pay for shipping, service and other expenses;

The scope includes 1.2.1, 1.2.2

1.3 Disclaimer

- a. The limited warranty set forth in Sections 1.2.1 and 1.2.2 does not apply to damage caused by:
- b. Failure to install, maintain or operate the product in accordance with the instructions;
- c. The product is subjected to movement or vibration after installation, or to temperatures above 80°C or below -30°
- d. The first time purchaser fails to notify seplos or a seplos authorized service partner of the damage within 30 days of the damage occurring;
- e. The product is equipped with an inverter that is not approved by SEPLOS;
- f. Modify or repair the product without the prior consent of SEPLOS or an authorized SEPLOS service partner;
- g. In case of force majeure (e.g. natural disasters such as flash floods, floods, fires, earthquakes, lightning strikes or other unusual environmental conditions, war, etc.);
- h. Serious damage to the product during transportation;
- i. Changes in national or regional laws, ordinances or regulations;
- j. The product is not stored properly and is exposed to moisture.
- k. Wear or optical defects of the product (in particular scratches, stains, mechanical wear, rust or mould), provided that these defects do not in any way affect the functionality of the product.

- l. The serial number on the product is no longer recognizable or has been altered.
- m. It has been installed for use in parallel or series with other brands of products.

1.4 Other agreements

After the expiration of the Warranty Period, SEPLOS may (at its sole discretion) provide customer service to the initial purchaser, at the sole cost and expense of all costs, e.g. parts, labor and travel expenses, to be borne by the first purchaser.

When there is an obvious dispute over the status of a product, the solution requires the consultation of experts, with the following provisions:

- A. The expert opinions are obtained from reputable testing organizations such as TÜV Rheinland, TÜV SÜD, Intertek, UL, CQC or CGC or other neutral testing organizations (experts) acceptable to both parties.
- B. The costs of the Expert, including the cost of sending the Products for examination by the Expert, shall be borne by the Initial Purchaser in the following cases:

The warranty cannot be withdrawn by the Initial Buyer within 14 days of SEPLOS notifying the Initial Buyer that an expert opinion will be sought;

The experts decided in favor of SEPLOS.

Except as provided for in this warranty and to the extent provided by law, SEPLOS shall in no event be liable for indirect, incidental or punitive damages (in particular loss of profits, damage to goodwill or business reputation or damages for breach of contract) arising out of or in connection with the installation of SEPLOS products and other product defects or breaches.